

DIRECTOR OF SOCIAL SERVICES ANNUAL REPORT 2022/2023

Table 1: Information, Advice and Assistance (Referrals)

V2: Please use the comments boxes to explain any increases or decreases above 20% when comparing 2022-23 data with 2021-22 data.

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/001	The number of contacts for children received by statutory Social Services during the year	11,024	✓		11,311	✓	
CH/002	The number of contacts for children received by statutory social services during the year where advice or assistance was provided	5,067	✓		5,419	✓	
CH/003	The number of contacts received by statutory children's social services during the year where a decision was made by the end of the next working day	10,509	✓	The NCC process means that all referrals are looked at within 24hrs, the discrepancy between CH/001 and CH003 can be explained by delays in closing referrals and not by them being screened.	10,086	✓	

The number of contacts received by statutory Children's Social Services during the year received from:

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/004a	Self	111	✓		74	✓	The total referrals received during 2022/23 is similar to 2021/22 and the variation seen in referral source.
CH/004b	Relative	232	✓		725	✓	The total referrals received during 2022/23 is similar to 2021/22 and the variation seen in referral source.
CH/004c	Friend or neighbour	35	✓		93	✓	The total referrals received during 2022/23 is similar to 2021/22 and the variation seen in referral source.
CH/004d	Early intervention prevention service (Step-up)	11	✓		35	✓	The total referrals received during 2022/23 is similar to 2021/22 and the variation seen in referral source.
CH/004e	Health	1,199	✓		1,247	✓	
CH/004f	Education	1,949	✓		1,739	✓	
CH/004g	Housing	95	✓		88	✓	
CH/004h	Police	4,238	✓		4,986	✓	
CH/004i	Probation	345	✓		207	✓	The total referrals received during 2022/23 is similar to 2021/22 and the variation seen in referral source.
CH/004j	Third Sector Organisation	186	✓		167	✓	
CH/004k	Local Authority	108	✓		238	✓	The total referrals received during 2022/23 is similar to 2021/22 and the variation seen in referral source.
CH/004l	Independent Hospital	0	✓		0	✓	
CH/004m	Ambulance Service	13	✓		11	✓	
CH/004n	Care Regulator	0	✓		0	✓	
CH/004o	Provider	4	✓		0	✓	The total referrals received during 2022/23 is similar to 2021/22 and the variation seen in referral source.
CH/004p	Advocate	0	✓		3	✓	The total referrals received during 2022/23 is similar to 2021/22 and the variation seen in referral source.
CH/004q	Other	1,940	✓		1,195	✓	The total referrals received during 2022/23 is similar to 2021/22 and the variation seen in referral source.
CH/004r	Internal (Social Worker, Other Team)	558	✓		503	✓	
CH/004	Total	11,024	✓		11,311	✓	

The total number of contacts received during the year were:

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/005a	Physical punishment by a parent or carer was one of several factors	686	✓		677	✓	
CH/005b	Physical punishment by a parent or carer was the only factor	119	✓	Note CH/005b is a subset of CH/005a hence the 234 in CH05b are also part of CH/005a	85	✓	

Table 2: Assessments

The comments boxes were used to explain any increases or decreases above 30% when comparing 2022/23 data with 2021/22 data.

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/006	The number of new assessments completed for children during the year	4,796	✓		5,105	✗	There was a small reduction in referrals during 2022/23 compared to 2021/22 which may account for this variation.

The number of new assessments completed for children during the year where:

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/007a	Needs were only able to be met with a care and support plan	368	✓		392	✓	
CH/007b	Needs were able to be met by any other means	2,747	✓		2,672	✓	
CH/007c	There were no eligible needs to meet	1,681	✓		2,041	✓	
CH/007	Total	4,796	✓		5,105	✓	

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/008a	The total number of assessments for children completed during the year for children who were born at the time the assessment concluded	4,785	✓		5,080	✓	
CH/008b	of those, where there is evidence that the child has been seen	1,482	✓	Seeing the child will take place only if the assessment proceeds past the initial stage and onto a full assessment. CH/008a includes initial (PA) and full assessments.	1,425	✓	

The number of assessments for children completed (CH/006) during the year where:

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/009a	There was evidence of the active offer of Welsh	4,440	✓		4,728	✓	
CH/009b	The Active Offer of Welsh was accepted	0	✓		0	✓	
*CH/009c	The assessment was undertaken using the language of choice	4,784	✓		4,712	✓	

*Record whether the assessment was undertaken using the language of choice regardless of what the language was

The number of new assessments completed for children during the year undertaken in secure estate

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/010	The number of new assessments completed for children during the year undertaken in secure estate	0	✓		0	✓	

The total number of assessments completed during the year where:

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/011a	Physical punishment by a parent or carer was one of several factors	456	✓		262	✗	During 2022/23 NCC have seen a significant increase in cases where physical punishment was a factor
CH/011b	Physical punishment by a parent or carer was the only factor	235	✓	Note CH/011b is a subset of CH/011a hence the 234 in CH11b are also part of CH/011a	151	✗	During 2022/23 NCC have seen a significant increase in cases where physical punishment was a factor

The number of new assessments completed for children during the year that were completed within statutory timescales

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/012	The number of new assessments completed for children during the year that were completed within statutory timescales	3,811	✓		4,347	✓	

The number of new assessments that were requested by the child or family during the year where a previous assessment had been completed in the previous 12 months

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/013	The number of new assessments that were requested by the child or family during the year where a previous assessment had been completed in the previous 12 months	187	✓		414	✗	NCC have seen an improvement in the number of repeat cases within 12 months during 2022/2023
Where:							
CH/014a	Needs were only able to be met with a care and support plan	17	✓		29	✗	NCC have seen an improvement in the number of repeat cases within 12 months during 2022/2023
CH/014b	Needs were able to be met by any other means	130	✓		228	✗	NCC have seen an improvement in the number of repeat cases within 12 months during 2022/2023
CH/014c	There were no eligible needs to meet	40	✓		157	✗	NCC have seen an improvement in the number of repeat cases within 12 months during 2022/2023
CH/014	Total	187	✓		414	✗	NCC have seen an improvement in the number of repeat cases within 12 months during 2022/2023

Table 3: Plans

V2: Please use the comments boxes to explain any increases or decreases above 20% when comparing 2022-23 data with 2021-22 data.

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/015a	The number of children with a care and support plan on 31 March	978	✓		945	✓	
CH/015b	The number of children with a care and support plan on 31 March and also a carer's support plan, where the child has both their own care and support needs and responsibilities as a young carer	7	✓		-	✓	
CH/016	The total number of children with a care and support plan where needs are met through a Direct Payment at 31 March	49	✓		46	✓	

Table 4: Reviews

The comments boxes were used to explain any increases or decreases above 20% when comparing 2022/23 data with 2021/22 data. The number of reviews of care and support plans and provisions of financial support that were due a review due the collection year were:

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/017a	Child protection reviews	418	✓		-	✓	
CH/017b	Looked after reviews (including pathway plan reviews and pre-adoption reviews)	1,104	✓	Adoption due = 33 CLA due = 892 PP Due = 215	-	✓	
CH/017c	Reviews of children in need of care and support (including children supported by a direct payment)	1,369	✓	Due to the change in guidance for CH/017, CH/018 and CH/019 to only count reviews that are due in the collection year this has changed the criteria for calculating these metrics	-	✓	
CH/017d	Reviews of support for children with Special Guardianship Orders	204	✓		-	✓	
CH/017e	Reviews of financial support for children with Special Guardianship Orders	197	✓		-	✓	
CH/017	Total	3,292	✓		2,060	✗	

The number of reviews of care and support plans and provisions of financial support that were due during the collection year and were completed within statutory timescales, that were:

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/018a	Child protection reviews	375	✓		384	✓	
CH/018b	Looked after reviews (including pathway plan reviews and pre-adoption reviews)	815	✓	Adoption Completed in time = 28 (88%) CLA Completed in time = 810 (91%) PP Completed in time = 13	962	✓	
CH/018c	Reviews of children in need of care and support (including children supported by a direct payment)	1,031	✓		526	✗	
CH/018d	Reviews of support for children with Special Guardianship Orders	185	✓		188	✓	
CH/018e	Reviews of financial support for children with Special Guardianship Orders	29	✓	Financial Reviews were dependent of the finalisation of the 2022/2023 fee rates also vacancies and resources within the team	-	✓	
CH/018	Total	2,435	✓		2,060	✓	

The number of reviews of care and support plans and provisions of financial support that were due during the collection year and were completed, regardless of whether they were within statutory timescales, that were:

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/019a	Child protection reviews	411	✓		356	✓	
CH/019b	Looked after reviews (including pathway plan reviews and pre-adoption reviews)	941	✓	Adoption = 31 CLA = 891 PP = 19	833	✓	
CH/019c	Reviews of children in need of care and support (including children supported by a direct payment)	1,106	✓		198	✗	
CH/019d	Reviews of support for children with Special Guardianship Orders	185	✓		166	✓	
CH/019e	Reviews of financial support for children with Special Guardianship Orders	175	✓	Financial Reviews were dependent of the finalisation of the 2022/2023 fee rates also vacancies and resources within the team meant reviews were completed after the due date	-	✓	
CH/019	Total	2,818	✓		1,553	✗	

Table 5: Safeguarding

V2: Please use the comments boxes to explain any increases or decreases above 20% when comparing 2022-23 data with 2021-22 data.

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/020	The number of Initial Strategy Meetings for children concluded during the collection year	1,569	✓		1,463	✓	
CH/021	The number of Strategy Meetings held during the year that progressed to Section 47 enquiries	1,467	✓		1,395	✓	
CH/022	The total number of Section 47 enquiries completed during the year that progressed to Initial Child Protection Conference	232	✓		200	✓	

2022/23 data

Age

2021-22

		Under 1	1 - 4	5 - 9	10 - 15	16 - 18	Total Age					
CH/023a	Neglect	9	21	12	21	0	63	✓		70	✓	
CH/023b	Physical abuse	1	4	5	6	2	18	✓		11	✓	During 2022/2023 there has been an increase in CP registrations resulting in this variation
CH/023c	Sexual abuse	0	0	2	2	0	4	✓		7	✓	This is only a small variation and not significant.
CH/023d	Emotional abuse	17	28	41	32	5	123	✓		88	✓	During 2022/2023 there has been an increase in CP registrations resulting in this variation
CH/023e	Financial abuse	0	0	0	0	0	0	✓		0	✓	
CH/023f	Neglect and physical abuse	0	0	0	0	0	0	✓		0	✓	
CH/023g	Physical and sexual abuse	0	0	0	0	0	0	✓		0	✓	
CH/023h	Neglect and sexual abuse	0	0	0	0	0	0	✓		0	✓	
CH/023i	Neglect, physical and sexual Abuse	0	0	0	0	0	0	✓		0	✓	
CH/023	Total	27	53	60	61	7	208	✓		176	✓	

The total number of initial Child Protection Conferences held in the year that led to the decision not to place a child on the Child Protection Register

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/023	The number of children during the year not deemed to be at risk of significant harm at child protection conference but still have need for Care and Support	24	✓		19	✓	This is only a small variation and not significant.
CH/023k	The number of children during the year not deemed to be at risk of significant harm at child protection conference and no additional eligible needs were identified (This metric is automatically calculated: CH/022 – (CH/023a-i + CH/023j). If total is wrong, please insert a comment).	0	✓		5	✓	This is only a small variation and not significant.
		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/024	Of those children who were placed on the child protection register during the year, the number that has been previously registered under any category, at any time during the previous 12 months	16	✓		8	✓	During 2022/23 there has been an increase in registration.
CH/025	The number of initial child protection conferences held during the collection year that were held within statutory timescales	151	✓	This may not be equal to CH/023 as if the conference is out of time scale CH/025 will be less than CH/023. Validation needs to be checked.	138	✓	

CH026a	The total number of children on the Child Protection Register on 31 March	135	✓		127	✓	
CH026b	The total number of children on the Child Protection Register during the collection year	331	✓	Note this is the no. of Children/YP on the register not the number of registrations. I.e. a child may have been registered more than once.	-	✓	
CH/027	The total number of initial core group meetings held during the year	168	✓	This may not be equal to CH/023 as if the core group hasn't taken place, or the ICPC was at the end of March (i.e. core group is in April) CH/027 will be less than CH/023. Validation	139	✓	
CH/028	The total number of initial core group meetings held during the year that were held within statutory timescales	118	✓		103	✓	
CH/029	The total number of visits to children on the child protection register that were due during the collection year	3,630	✓		3,141	✓	
CH030a	The total number of visits to children on the child protection register that were completed	2,802	✓		-	✓	
CH/030b	The total number of visits to children on the child protection register that were completed within statutory timescales	2,102	✓		1,943	✓	
CH/031	The total number of reports of children who go missing during the year	239	✓		324	✓	During 2022/2023 there have been less children reported missing in particular from NCC residential homes
CH/032	The total number of children who go missing during the year	55	✓		82	✓	During 2022/2023 there have been less children reported missing in particular from NCC residential homes.

The total number of children reported during the year where child exploitation was a factor

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/033	The total number of children reported during the year where child exploitation was a factor	141	✓		122	✓	
The total number of reports of child exploitation received during the year where the primary factor was:							
CH/034a	Child sexual exploitation	89	✓		74	✓	During 2022/2023 NCC have put in place training to raise awareness of child exploitation.
CH/034b	Child criminal exploitation	93	✓		69	✓	During 2022/2023 NCC have put in place training to raise awareness of child exploitation.
CH/034c	Child trafficking	14	✓		11	✓	During 2022/2023 NCC have put in place training to raise awareness of child exploitation.
CH/034	Total	196	✓		154	✓	During 2022/2023 NCC have put in place training to raise awareness of child exploitation.

Removal from the children protection register during the year

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/035	The total number of days on the child protection register for children who were removed from the register during the year	49,694	✓		60,130	✓	
CH/036	The total number of children removed (de-registered) from the child protection register during the year	201	✓		207	✓	

Number of pre-birth child protection conferences convened during the year

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CA/002*	Number of pre-birth child protection conferences convened during the year	13	✓		20	✓	NCC have a Baby and Me support provision which aims to reduce babies being placed on the CPR or removed from parents care.

*Where there are concerns that an unborn child may be at future risk of significant harm, local authority children's social services may decide to convene a child protection conference prior to the child's birth. If more than one pre-birth child protection conference is convened for the same child, only one should be counted.

Table 6: Children Looked After

V2: Please use the comments boxes to explain any increases or decreases above 20% when comparing 2022-23 data with 2021-22 data.

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/037a	The number of children becoming looked after during the year	-	✓		115	✓	
CH/037b	The number of new episodes of children becoming looked after during the year	-	✓		116	✓	
CH/037c	The number of new instances of children becoming looked after during the year where the initial episode in care lasted 10 working days or more	-	✓		105	✓	

(Data for measures CH/037a, CH/037b and CH/037c will be post-populated from the Children Looked After Census)

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/038	The number of part 6 care and support plans that were completed within 10 working days from the start of becoming looked after	66	✓	NCC have seen an improvement in the recording of Looked After plans but will be aiming to improve this further in 2023/2024.	47	✍	NCC have seen an improvement in the recording of Looked After plans during 2022/2023 but will be aiming to improve this further in 2023/2024.
CH/039	The number of children looked after on 31 March	-	✓		372	✓	
CH/040	The number of children receiving (S76) short breaks at 31 March	-	✓		0	✓	
CH/041	The number of statutory visits for children looked after that were due during the year	2,281	✓		2,560	✓	
CH/042a	The number of statutory visits to children looked after during the year that were completed	2,442	✓		-	✓	
CH/042b	The number of statutory visits to children looked after during the year that were completed within statutory timescales	1,872	✓		2,342	✍	The number of visits due in 2021/2022 was higher than the number due in 2022/23 however there is still a 10% reduction of those completed in timescale
CH/043	The total number of children looked after at 31 March who have experienced three or more placements during the year	-	✓		46	✓	
CH/044	The total number of children looked after on the 31 March who have experienced one or more changes of school during the year (excluding transitional arrangements, moves associated with adoption or moves home)	13	✓		24	✍	NCC have increased the staffing within the CLA education team which has resulted in an improvement in looked after childrens education.
CH/045	The total number of children looked after who returned home during the year	-	✓		34	✓	
CH/046	The total number of children looked after who are not placed with parents, family or friends on 31 March	-	✓		264	✓	
CH/047	The total number of children looked after who are placed within Wales, but outside of the responsible local authority on 31 March	-	✓		105	✓	
CH/048	The total number of children looked after who are placed outside of Wales on 31 March	-	✓		22	✓	
CH/049	The total number of initial Pathway Plans due to be completed during the year	64	✓		26	✍	During 2022/2023 there was a increase in the number of CLA who reached their 16th birthdays.
CH/050	The total number of initial Pathway Plans due during the year that were completed within timescales	21	✓		18	✓	
CH/051	The total number of young people during the year where a personal adviser was allocated as required	41	✓	Significant issue with long term vacancies and sickness resulting in NCC being unable to allocate a PA.	25	✍	Significant issue with long term vacancies and sickness resulting in NCC being unable to allocate a PA.
CH/052	The total number of care leavers who experience homelessness during the year (As defined by the Housing (Wales) Act 2014	17	✓	Better links with housing and NCC have increase its stock of private housing available which has had a positive impact on our Care Leavers.	39	✍	Better links with housing and NCC have increase its stock of private housing available which has had a positive impact on our Care Leavers.

(Data for measures CH/039, CH/040, CH/043, CH/045, CH/046, CH/047 and CH/048 will be post-populated from the Children Looked After Census)

The total number of care experienced young people in the following categories on 31 March:

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/053a	category 1	88	✓		78	✓	
CH/053b	category 2	3	✓		3	✓	
CH/053c	category 3	162	✓		119	✗	the 2021/2022 reporting was reviewed and an error was found hence most of the Cat 4 should
CH/053d	category 4	1	✓		43	✗	the 2021/2022 reporting was reviewed and an error was found hence most of the Cat 4 should
CH/053e	category 5	2	✓		1	✗	Not a Significant Change
CH/053f	category 6	3	✓		9	✗	Not a Significant Change
CH/053	Total	259	✓		253	✓	

The total number of care leavers in categories 2,3 and 4 who have completed at least 3 consecutive months of employment, education or training in:

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/054a	the 12 months since leaving care	34	✓		19	✗	NCC are continuing to develop key relationships with partners in education and employment.
CH/054b	the 13 -24 months since leaving care	25	✓		22	✓	NCC are continuing to develop key relationships with partners in education and employment.

The total number of care leavers in categories 2,3 and 4

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/054c	who left care in the 12 months preceding the collection year	43	✓		35	✗	NCC are continuing to develop key relationships with partners in education and employment.
CH/054d	who left care in the 24 months preceding the collection year	33	✓		72	✗	NCC are continuing to develop key relationships with partners in education and employment.

The number of young people leaving care who move into a 'When I am Ready' placement during the year

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/055	The number of young people leaving care who move into a 'When I am Ready' placement during the year	-	✓		15	✓	

(Data for measure for CH/055 will be post-populated from the Children Looked After Census)

Table 7: Advocacy

V2: Please use the comments boxes to explain any increases or decreases above 20% when comparing 2022-23 data with 2021-22 data.

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CH/056	The total number of "Active Offers" of advocacy for children, aged five and over at the start of the collection year, during the year	185	✓		185	✓	
CH/057	The total number "Active Offers" of advocacy for children during the year where an Independent Professional Advocate was provided	52	✓		51	✓	

Table 8: Young Carers

V2: Please use the comments boxes to explain any increases or decreases above 20% when comparing 2022-23 data with 2021-22 data.

Information, Advice and Assistance (Referrals)

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CA/011	The total number of contacts to statutory social serviced by young carers or professionals contacting the service on their behalf received during the year	111	✓		127	✓	
CA/012	Of those identified, the number where advice and assistance was provided	77	✓		82	✓	

CA/013: The number of contacts from young carers received during the year received from:

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CA/013a	Self	14	✓		15	✓	
CA/013b	Relative	2	✓		0	✗	
CA/013c	Friend or neighbour	0	✓		0	✓	
CA/013d	Early intervention prevention service (Step-up)	11	✓		3	✗	
CA/013e	Health	8	✓		8	✓	
CA/013f	Education	39	✓		44	✓	
CA/013g	Housing	0	✓		0	✓	
CA/013h	Police	0	✓		0	✓	
CA/013i	Probation	0	✓		2	✗	
CA/013j	Third Sector Organisation	18	✓		23	✗	
CA/013k	Local Authority	0	✓		0	✓	
CA/013l	Independent Hospital	0	✓		0	✓	
CA/013m	Ambulance Service	0	✓		0	✓	
CA/013n	Care Regulator	0	✓		0	✓	
CA/013o	Provider	0	✓		0	✓	
CA/013p	Advocate	0	✓		0	✓	
CA/013q	Internal (Social Worker, Other Team)	18	✓		31	✗	
CA/013r	Other	1	✓		1	✓	
CA/013	Total	111	✓		127	✓	

Assessments

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CA/014	The total number of carers needs assessments for young carers undertaken during the year	77	✓		82	✓	

The number of carers assessments completed for children during the year where:

CA/015a	Needs could be met using a young carer's support plan or care and support plan	77	✓		82	✓	
CA/015b	Needs were able to be met by any other means	0	✓		0	✓	
CA/015c	There were no eligible needs to meet	0	✓		0	✓	
CA/015	Total	77	✓		82	✓	

CH/016: The number of carers needs assessments for young carers completed (CA/014) during the year where:

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CA/016a	There was evidence of the active offer of Welsh	77	✓		82	✓	
CA/016b	The Active Offer of Welsh was accepted	0	✓		0	✓	

*CA/016c The assessment was undertaken using the language of choice

77	✓		82	✓	
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*Record whether the assessment was undertaken using the language of choice regardless of what the language was

Plans

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CA/017a	The number of young carers with a carer's support plan on 31 March	72	✓		89	✓	
CA/017b	The number of young carers with a carer's support plan on 31 March and also a care and support plan, where the young person has both responsibilities as a carer and their own care and support needs	7	✓		5	✗	

Reviews

		2022-23	V1	V1 Comment	2021-22	V2	V2 Comment
CA/018	The number of reviews of support plans for young carers that were due during the collection year	95	✓	All the YC that were due a review and were engaging with the service were reviewed.	100	✓	
CA/019	The number of reviews of support plans for young carers that were due during the collection year that were completed within statutory timescales	71	✓		74	✓	
CA/020	The number of reviews of support plans for young carers that were due during the year and were completed	95	✓		-	✓	

End of Appendix 3.